

# FAQ's

## GENERAL

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### *What Time Do Guest*

#### *DJ's Play?*

Thurs-Sat 10pm till close.

### *Is There A Smoking Area?*

Just out front under the canopy.

### *Do You Allow Dogs?*

Yes! As long as they are small and well behaved enough to not disrupt service.

### *Do You Sell Classic Cocktails?*

Absolutely! Whatever you can think of, our bartenders will be happy to make.

### *When Are Last Orders?*

Thurs : 12.30am

Fri/Sat : 1.30am

### *Do You Have An Age Restriction?*

Yes, we are an over 21 bar.

### *Do You Have A Cloackroom?*

No, but we do have many hooks under counter tops and around the walls.

### *Is There A Dress Code?*

No sports wear. No excessive or offensive fancy dress. Otherwise, just dress like you!

## **BOOKINGS**

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### ***What If I'm Late?***

We will hold your table for 15 minutes. If you call/email us in advance, we can look at amending the booking. If you fail to show at all without letting us know, you will be charged the 'no show' fee.

### ***How Do I Book For A Big Group?***

Email [amber@madcats.uk](mailto:amber@madcats.uk) and we can discuss your booking!

### ***Can I Walk In Without A Booking?***

Yes. Depending on the time/day, there may be a wait.

### ***I Cancelled For Today, Why Have I Been Charged?***

If you cancel within 6 hours, you will be charged your holding fee.

## **PRIVATE HIRES / EVENTS**

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### ***When Are You Available For Private Hires?***

Tues-Thurs : FULL and SEMI-PRIVATE hires

Fri : SEMI-PRIVATE only

Sat/Sun : No private hires

### ***What Is Your Capacity?***

Semi-Private hires suit 15-30 people.

Full private hires suit 40-70 people.

The biggest table we can accommodate as a general booking sits 16 people.

## PRIVATE HIRES

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### ***How Soon Can I Book?***

So long as the date you want is available, at least a week in advance.

### ***Do You Do Corkage?***

No, but if you have anything special in mind, feel free to ask and we can look at pre-ordering it for you.

### ***Can I Put Up Decorations?***

You can, but we do not have storage space. If you need set up time, you will need to consider this in your booking time. You will need to have everything brought in and taken down within that slot. If you have anything delivered to us outside of this time the delivery will be turned away.

### ***Can We Book A DJ?***

For a full venue hire, we can source a DJ for you!

### ***Can I Play My Own Music?***

For a full venue hire only, and you must send us your playlist at least a week in advance so we can make sure the music aligns with our concept (Jazz/Soul/Funk/Blues)

### ***Can I Bring A Cake?***

You can, however we don't have the space to store it for you, so you will have to keep it on your person. Be prepared that if you were thinking about it being a surprise, there will not be a hiding place!